

# **Uptrends' Transaction Monitoring**

### Don't let faulty web applications ruin your brand

Test if your website's core functions, such as logins, signups, shopping carts and payment screens work, and know exactly what goes on when stuff breaks.

### Companies that are using Uptrends:



zendesk



vodafone





### Know your web applications work every time

Protect your transactions with Web Application Monitoring by testing complete user scenarios, such as logging in, checking out, managing a shopping cart, and making reservations. You're able to track down issues before most of your users will notice.



### Test your transactions, step-by-step, around the clock

Our transaction monitor checks your scenarios step-by-step, such as critical user paths, using the latest version of Chrome. These steps aren't fixed necessarily, and can be set up dynamically. When something goes wrong, Uptrends can identify exactly what the error is.

### Step load times

Test the speed of individual step times, monitoring for bottlenecks, errors, and other performance trends.

#### **Error Screenshots**

Select specific steps where you'd like to see Trace downloaded files by the browser for for every step of a transaction.

#### Waterfall charts

a screenshot. See exactly how a page looks every step and track down specific errors or elements that are slowing your page down.

### Get alerted when transaction steps slowdown or errors occur

Uptrends checks your online status 24/7, and alerts you and your team the moment we confirm the problem with our advanced alerting system. Choose one or multiple communication methods depending on the error and your staff's needs.



#### Uptrends alerting options

Receive emails, SMS/ text messages, automated phone calls or push notifications through the Uptrends mobile apps. Or use Uptrends' API to interface with your own systems.

#### Alert definitions

Prioritize your alerts with custom alert definitions and escalations, ensuring that notifications will go out to the members of your organization that can tackle a downtime issue.

#### Integrations

Integrate with popular tools such as Slack, PagerDuty, StatusHub, VictorOps, ServiceNow, Opsgenie, Microsoft Teams, and webhooks. Or you can build your own custom integration!



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### Get your web application under surveillance in minutes

Use Uptrends' Transaction Recorder (a free Chrome extension) to record your transactions. Once added to Chrome, you can use it instantly, whenever you need it. The Recorder records every action you perform in the browser, just the way you browse every day.

### Edit and test scripts yourself, or get expert-level support

You might want to change your script when your site changes, and give it a test run before you activate it. The Transaction Editor lets you do all that (you can build your script from scratch and skip the Recorder altogether), or our Support team can handle the scripting and testing for you.



"We had a lot of transaction monitors that had to change. The Uptrends Transaction Recorder made this really fast and easy. Anybody can create a recording without needing to know how to code."

- Jeferson Marques, Global Operations Analyst GEO at Neogrid

## Continuously test your API responses

Manual testing will only get you so far. You need continuous automated testing to monitor changing circumstances, such as failing resources, network issues, availability of the underlying database, expired security credentials and much more!





### Monitor from checkpoints all over the globe

Our global monitoring network of 225+ checkpoints can pinpoint where your users are experiencing issues. With one of the largest checkpoint networks in the industry, determining the origin of website downtime and performance problems just got easier.

#### **Private Checkpoints**

You can now have a personal Private Checkpoint running behind your firewall. Monitor your web applications, APIs, and servers your team depends on every day. Use the same availability, performance, and transaction monitors you are using outside the firewall behind the firewall.

#### **Concurrent Monitoring**

With Concurrent Monitoring, you could do five, ten or more checks from multiple locations at the same time. Multiple simultaneous checks mean you get results from your chosen checkpoints all at the same time. You'll get more comprehensive data, quicker alerting and catch partial outages sooner.